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BENEFICIARY VERIFICATION PROCESS

Before any support is provided, every beneficiary goes through a thorough verification process. This protects the integrity of the fund and ensures your donation reaches someone who genuinely needs it.

Here is how it works:

- **Application and documentation review:** The patient or their family submits a request for support along with relevant documents. These may include medical reports, doctor's prescriptions, hospital admission letters, treatment plans, identity proof, and income-related documents.
- **Eligibility assessment:** BRAC India reviews the application to confirm that the patient belongs to an economically weaker section and that the treatment requirement is genuine, medically necessary, and aligns with the fund's scope.
- **Medical verification:** The diagnosis, treatment plan, and cost estimates are reviewed. Where needed, BRAC India may consult with medical professionals or the treating hospital to confirm the treatment protocol.
- **Field verification where applicable:** In cases where further confirmation is needed, a field visit or telephonic verification may be conducted to understand the family's situation, confirm their address, and assess their need.
- **Approval and disbursement:** Once verification is complete, support is approved. Payments are made directly to the hospital, pharmacy, diagnostic centre, or verified service provider. No cash is handed to the beneficiary.
- **Monitoring and follow-up:** BRAC India tracks the treatment progress. Follow-up checks are done to ensure the patient is receiving the prescribed care, the treatment is on schedule, and the support is being used as intended.

This process takes time. And that is by design. Rushing verification would compromise trust. Every step exists to protect the donor's intent and the patient's right to genuine help.

Mohd. S. Shaikh

Authorized Signatory

BRAC Global Social Foundation

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Regd. No.: U85100MH2015NPL270633